



from guest columnist  
**Eric Spellmann**

## Google Chrome and Scareware

Boy, Bill Gates is being attacked on all sides. But that is to be expected when you are king of the hill. If it isn't Steve Jobs and his crafty Apple TV ads, it's the guys at Google. Yep, that's right. Google is gunning for Microsoft. How are they doing it? Well, their strategy is very clever...

It started with Google Docs (<http://docs.google.com>), the online free versions of Microsoft Word, Excel, and PowerPoint. Microsoft tried to counter this attack by attempting an attack on Google's home turf: online searches. They (Microsoft) tried to gain instant marketshare by buying Yahoo, but Yahoo rejected the offer.

Now, Google is making another inroad into Microsoft's arena: a competing browser named, "Chrome." (<http://chrome.google.com>).

I like Chrome. It appears to be faster and more agile than Internet Explorer. Javascript definitely runs faster, and of course all of Google's applications (searches, maps, photos, etc.) run much faster. One fascinating aspect of Chrome revolves around the "thumbnails page."

When you start Chrome, you are presented with thumbnails of the your most recently visited sites. It's almost as if Google reads your mind and creates a list of favorite sites for you to easily visit again.

Another interesting development is the Chrome "incognito mode." Basically, once you invoke this option, you are completely undercover on the Internet. Nothing...and I mean, nothing is stored on your computer about where you've gone or what you've looked at. No cookies, temp files, anything. In tongue-in-cheek fashion, some bloggers on the Internet have dubbed this ability "Porn mode."

Overall, I like Chrome. Download it and give it a whirl. It won't interfere with Internet Explorer or Firefox. They can all live happily on the same computer.

On another note, I've noticed an interesting trend in my computer repair department. I am suddenly getting an onslaught of machines infected with the Antivirus 2009 program. It's not technically a virus, but what I like to call "ScareWare."

Basically, it starts with a pop-up offering a free scan for viruses. If you click on it, a small program is installed on your computer. It immediately starts telling you the your PC is infected and the only way to remove the infections is to buy and use "Microsoft Antivirus 2009." Of course, Microsoft is not behind this program. Removing it is difficult as the author is constantly changing the program. Contact your local PC guru for advice.

Eric Spellmann is the Owner and President of Spellmann & Associates, a technology company offering employee training, website design, PC repair, and network maintenance. He is a featured speaker at a number of state and national technology conferences and writes a syndicated column in fourteen newspapers. In addition, he produces a weekly television segment for his local ABC affiliate. To contact him, visit his website, <http://www.EricSpellmann.com>



## XIT Regional Directory Photo Contest

Love to take pictures? Have a picture – just waiting to be published? Then it's time to get those photos ready or take a new picture to enter in the XIT Communications' Photo Contest. The winner of this year's photo contest will be published on the cover of the 2009 XIT Communications' Regional Directory and receive a check for \$100.00!

XIT Communications is looking for an awesome photograph depicting the richness of people, history, industry, agriculture, animals, nature, landscape, or scenic views. Be creative, fun, unique or just plain gorgeous as you capture the beauty of your photo subject.

Remember, all photos must be received by XIT no later than November 30, 2008. If you have any questions, feel free to contact the XIT Marketing Department at 806-384-3311.

### Photo Contest Rules and Guidelines

1. There is no limit on the number of entries per person. Include your name, address, and contact number on the back of each entry, along with a brief description of where the photo was taken and any other information describing the people or setting in the photo.

2. Preferably, the photo should be taken in portrait layout. Photos must be at least 5 x 7, if taken with 35 mm camera or an 8 x 10, if taken with a digital camera.

3. Winner agrees to allow XIT to use the picture for advertising purposes in addition to having it featured on the cover of the directory.

4. All photos become the property of XIT.

5. Photos must be received by XIT no later than November 30, 2008.

Digital photos can be emailed to [marketing@xitcomm.net](mailto:marketing@xitcomm.net). Be sure to include your name and all the information from Item Number 1 in the body of the email.

6. If it is determined that there is not an entry suitable for the directory cover, XIT reserves the right to obtain a picture from other sources.

Mail entries to:  
XIT Communications  
Attn: Photo Contest  
P.O. Box 711  
Dalhart, TX 79022



## XIT to Host Annual Christmas Open Houses

'Tis' the Season! There's a chill in the air, and the holiday season is nearly here! So, mark your calendar today and plan to join your friends at XIT Communications and XIT Rural Telephone headquarters for our annual Christmas Open House. We'll have our usual fare of delicious food, great door prizes, and you can check out all our super specials on wireless phones and accessories! So, come, relax and enjoy! Look for your bright red postcard invitation in the mail.

**Dalhart Area & Dumas**

Dec 5th from 11 am to 2 pm

**Hereford & Stratford**

Dec 12th from 11 am to 2 pm

**Vega**

Dec 9th from 11 am to 2 pm

is a quarterly publication for XIT Rural Telephone Cooperative, Inc. members, XIT Communications and XIT Wireless Customers.

Direct correspondence to:  
XIT Connections  
Attn: Marketing Department  
P.O. Box 711  
Dalhart, TX 79022

or e-mail to [xitcom@xit.net](mailto:xitcom@xit.net)

[www.xit.net](http://www.xit.net)

12324 US Highway 87  
Dalhart, TX 79022



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SERVICES, LTD



XIT donates to the Playground Project at Mary Allen Elementary in Stratford. Pictured here are Walter Lasley, Vice President of the XIT Board of Directors, Tim Gilliland, former Superintendent of Stratford ISD, Misti McBryde, Principal Mary Allen Elementary, and Steve Baskin, member of XIT Board of Directors.

## XIT Donates to Playground Project in Stratford

Mary Allen Elementary School in Stratford has some amazing new playground equipment, and XIT Communications was pleased to be able to make a donation to help finance this project in Stratford. As in most small communities – it takes a village – and that is how this new playground equipment was financed and built. There were 5 other outside donors to the project and approximately 50 people including Mary Allen Elementary teachers, staff, children and spouses, Stratford ISD Board Members and community volunteers that spent many long hours assembling and constructing the new equipment. The students of Mary Allen Elementary were able to start this new school year with the new equipment in place, and it will be enjoyed by lots of kids for many years.

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Volume X Number 4 Fall 2008

Photo compliments of Joe Taylor, Stratford, TX

## Rate Plans, Rate Plans, and More Rate Plans Which Wireless Rate Plan is Right for You?

Selecting a wireless rate plan doesn't need to be difficult or confusing - it's just a matter of finding the right combination of minutes for when and where you use your wireless phone the most. Our rate plans are designed to fit any budget with plans starting as low as \$19.95 for our new GSM Security Plan to our GSM Nationwide Corporate Rate Plan for customers with multiple phones using lots of minutes. XIT Wireless has Regional, Nationwide, Family Add On and Corporate rate plans with a wide range of prices and available minutes.

Take a minute to answer this short quiz, to help guide your rate plan decision:

Where will you be primarily using your wireless phone?  
 Locally     Regionally     5 States     Nationally

What will you be primarily using the wireless phone for?  
 Personal     Safety Only     Business

When will you be primarily using your wireless phone?  
 M-F Business Hrs (8-6)     Weekends  
 M-F After 7 p.m.     A mixture of all

With the answers to these questions in mind, let our friendly customer service staff review your account to determine if there is a plan that is better suited for your usage.

### New Rate Plans

XIT Wireless has recently made available several new rate plans to accommodate the needs of our customers. We now have a new \$19.95 Security plan for customers that use their GSM phone for safety purposes only. This plan provides 100 Anytime minutes per month.

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## Earn CASH for Your School with XIT's School Rebate Program

XIT Wireless is proud of the fact that through our School Rebate Program, over \$45,000 has been given to our local schools since 2005. This could not have been done without the support of you, our customers, who have signed up to participate in the XIT Wireless School Rebate Program. There is no charge to the participating school and no charge to you, the customer, to be a part of the program.

Here's how it works...XIT Wireless will pay 3% of each participating customer's monthly wireless rate plan charge to the school of their choice for the length of the customer's contract with XIT Wireless. Current XIT customers, as well as new customers, can participate in the School Rebate Program as long as they are an active XIT Wireless customer with a qualified rate plan of \$39.95 or higher. The participating schools will receive a quarterly 3% cash rebate check from XIT Wireless for all XIT customers who have selected the school by signing up for this program.

Visit your local XIT store location for more details on how to sign up for the XIT Wireless School Rebate Program and start earning CASH for your school.



## No More Worries – XIT Accepts Bank Draft and Credit/Debit Card Payments!

Don't hassle with stamps, trips to the Post Office or using your lunch hour to pay bills...keep it simple and easy when it comes time to pay your XIT bill. Just sign up for our convenient bank draft or credit/debit card bill payment method.

XIT offers the convenience of using a bank draft to pay your bill, and you have the option to select either the 10th or the 18th of the month as your payment date. This gives you the flexibility and convenience to pay your bill when it works for you! Prefer to use a credit or debit card for automatic payment of your account? No problem! XIT will automatically bill your credit or debit card

## Rate Plans, Rate Plans, and More Rate Plans

Continued from page 1

We have added 2 NEW GSM Regional rate plans with MORE Anytime minutes. Now for \$159.95 you can get 4500 Regional Anytime minutes with unlimited nights, weekends and mobile-to-mobile minutes. If you need even more Regional Anytime minutes, XIT now offers a GSM Regional Rate plan for \$349.00 that includes 7000 Anytime minutes, with unlimited nights, weekends and mobile-to-mobile minutes.

If you prefer to share your GSM Regional minutes with a family member, we have 3 new offerings for the Regional Family Add On customer. These additional rate plans are priced at \$129.95 for 2500 Anytime minutes, \$189.95 for 4000 Anytime minutes, and \$225.00 for 5000 Anytime minutes. All 3 of these Regional Family Add On plans include unlimited nights, weekends and mobile to mobile minutes.

To accommodate our customers that prefer a GSM Nationwide rate plan, we have added the \$159.95 GSM Nationwide rate plan to our offerings which includes 3000 Nationwide minutes and unlimited nights, weekends and mobile-to-mobile minutes. And, now we have 2 NEW rate plans for our Nationwide Family Add-On customers. These additional Nationwide Family Add-On plans are priced at \$119.95 for 1500 Nationwide Family Add-On minutes and \$169.95 for 2500 Nationwide Family Add-On minutes. Both Nationwide Family Add-On plans include unlimited nights, weekends and mobile-to-mobile minutes.

For additional information on all our wireless rate plans, contact the XIT Wireless retail location near you. Don't pay for minutes you don't need or overages every month – let us help find the right rate plan for your needs!

on the 10th of each month for payment of your XIT account.

Just contact your local XIT Customer Care Center, and setup this easy payment method for you today! Or, use the back of your current XIT statement payment stub – complete the required information, then mail it or drop it by one of our offices, and we'll get your account set up for automatic payment.

You Pick the Payment date 10th or 18th of the month

### Want to make a credit/debit card payment?

We accept the following credit/debit cards for payment:



Please Choose One:

Monthly Recurring - Your credit card will be automatically charged the Amount Due each month.

One-Time Payment - Your credit card will be charged one time for the Amount Authorized.

Check here if Debit Card

Card Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Amount Authorized: \$ \_\_\_\_\_

Billing Address: \_\_\_\_\_

Daytime Contact Number: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Signature: \_\_\_\_\_

### Want to setup an Automatic Withdrawal from your checking account?

**IMPORTANT - Please enclose a copy of a voided check.**

Monthly Recurring - Automatic withdrawal from checking each month for Amount Due.

Please choose day of the month to withdraw payment from your bank:

10th  18th

Signature: \_\_\_\_\_

## XIT Communications' Regional Directory Information at Your Fingertips

The 2008 edition of the XIT Communications' Regional Directory has been distributed to the XIT service area. This year's book is better than ever. The cover is a beautiful Texas Panhandle sunset with the silhouette of a cowboy on his horse. The XIT directory is full of useful information, all in one convenient book.

Here's a quick reference guide of what is included in the XIT directory...

- Emergency Contact Numbers
- Where to Reach XIT
- Doing Business with XIT
- Local, Long Distance and International Calling Information
- County, City and State Government Information
- Special Help Programs Available
- Your Rights as an XIT Customer
- Services and Features Available from XIT and How to Use Them
- Directory Listings of the following communities: Adrian, Boys Ranch, Bunkerhill, Cactus/Etter, Channing, Coldwater, Dalhart, Dumas, Hartley, Hereford, Kerrick, Lantz, Middlewater, Stevens, Stratford, Sunray, Texline, Vega and Wildorado
- Numerical Listings
- Yellow Pages that include business listings and advertising of companies who do business in the area.
- Directory Listings for Amarillo and Canyon

As you can see, you do not want to be without a copy of the XIT Communications' Regional Directory. In fact, you not only need one at home, but in your car and at your office. Additional copies are available at any XIT store location or at your local Chamber of Commerce office.



Jimmy R. White retired as General Manager of XIT Rural Telephone Cooperative after almost 30 years of dedicated service to the Cooperative and Telephone Industry. He and Betty celebrated 50 years of marriage on January 18th of this year.

## XIT Employees and Directors Extend Sympathy to Jimmy R. White Family

XIT's directors and employees were saddened to learn of the passing of Betty White, wife of retired XIT General Manager, Jimmy R. White. We extend our deepest sympathy to Jimmy and his family.

Chapel services for Betty White, age 68, were held on Wednesday, September 17, 2008 at Lake Ridge Chapel and Memorial Designers in Lubbock, TX., followed by graveside services in the Muleshoe Memorial Park Cemetery.

Betty was born on January 18, 1940 in Amherst, Texas to Elmer and Vera Downing. She married Jimmy R. White at the Main Street Baptist Church in Muleshoe on January 18, 1958. Betty Sue and Jimmy moved to Lubbock, and then in 1975 moved to Dalhart when Jimmy accepted the position of General Manager of XIT Rural Telephone Cooperative, Inc. Betty Sue and Jimmy lived in Dalhart until Jimmy's retirement in 2004. At that time, they returned to Lubbock. Betty was a homemaker and member of the First Baptist Church of Dalhart. She attended Muleshoe High School and loved a beautiful yard. She will be greatly missed by her family and friends.

She is survived by her husband, Jimmy of Lubbock; sons Jimmy Lee White and wife Deanna of Mid-West City, Okla., and Joe S. White and wife Karen of Waterford, Wisconsin; a sister, Maxine Kimbrough of Lubbock; a brother Elmer Downing and wife Billie of Lubbock and two grandchildren Riley and Hailey White.



## Having Trouble with ANY of Your XIT Services? Please Report It!

When you experience trouble with any of your XIT services, contact XIT immediately! We take trouble calls very seriously, so please don't assume that we are aware of a problem without reporting it – we can't fix it if we don't know about it. If you don't get a quick resolution to any trouble or disruption of service, please re-contact XIT as soon as possible and request that your issue be escalated to management.

When reporting trouble, always be ready to explain in as much detail as possible the type of problem that you are experiencing and be prepared to answer questions such as location of trouble, account name and provide a contact phone number so our XIT technicians can follow up with you once a trouble ticket has been issued.

### Local Repair & Trouble for Wireless, Landline, and Cable TV

The number to call for local repair and trouble reporting in the Dalhart area is 806-244-0811, or if you are out of our area call (Toll Free) 888-858-0886. These numbers will be answered by our experienced staff or our 24-Hour Answering Service. Gretchen Hales and Duchess Saavedra, formerly from our downtown Dalhart Customer Care Center, are now working in our Network Operations Center (NOC) along with Shawn Blanton, Jerry Dorsett, Mike Slatton, and Billy Sisco. These friendly, local employees have many years of experience and can assist you over the phone or will issue a trouble ticket to be promptly worked by other XIT employees to resolve your service problem. If you prefer to email your local repair & trouble issues, you can do so by emailing noc@xit.net.

### Internet

Please direct any internet problems to our XIT Internet HELP Desk by calling 800-687-0780. The Internet HELP Desk for our Hereford & Vega Cable Modem customers can be reached by calling 877-307-9333. Internet email inquiries should be directed to noc@xit.net.

### Buried Cable Location Assistance

Remember, always call before you dig! Call DiggTess at 800-344-8377. Please contact XIT 48 hours in advance before digging to request a line locate. Call 244-0811 or 888-858-0886.

### Questions About Your Service or Bill!

If you have questions about your services or billing inquiries, contact your local XIT Retail Location in Dalhart at 244-3355; Dumas at 935-8777; Hereford at 364-1426; Stratford at 366-3355; and Vega at 967-3355 or call our Toll Free number at 800-232-3312. If you prefer to send your inquiry by email, please email us at customerservice@xit.net.

**Local Repair & Trouble for Wireless, Landline, and Cable TV**  
Dalhart 806-244-0811  
Toll Free 888-858-0886

**Internet**  
800-687-0780

Hereford & Vega  
Cable Modem  
877-307-9333

**Buried Cable Location Assistance**  
DiggTess 800-344-8377  
XIT 244-0811 or  
888-858-0886

**Questions about Your Service or Bill!**  
Dalhart 244-3355  
Dumas 935-8777  
Hereford 364-1426  
Stratford 366-3355  
Vega 967-3355  
Toll Free 800-232-3312

## Informacion Personal Para Poder Contactar Al Cliente

Esta informacion es estrictamente confidencial no es compartida Con Ninguna otra persona O compania. Esta informacion es para ayudar a XIT Contactar al cliente para notificarle de cambios en sus servicios. Tambien Le ayuda A XIT para proveer mas seguridad a usted, que es valorizado. Y para tener identificacion apropiada.

### Nombre De Cliente:

Nombre: \_\_\_\_\_ Iniciales: \_\_\_\_\_ Apellido: \_\_\_\_\_

Nombre De Esposo O Esposa: \_\_\_\_\_ Inicial: \_\_\_\_\_ Apellido: \_\_\_\_\_

Nombre De Negocio: \_\_\_\_\_ Numero De Tax ID: \_\_\_\_\_

### Numero donde Pueda Ser Localizado #(s):

(Favor de proveer un numero que no sea de donde trabaja)

Telefono de su Casa: \_\_\_\_\_ Cuenta De XIT: \_\_\_\_\_

Numero de Celular: \_\_\_\_\_ Otro Contacto: \_\_\_\_\_

### Direccion Fisica Donde Obtiene Sus Servicios:

Numero De Su Casa: \_\_\_\_\_ Condado Donde Reside: \_\_\_\_\_

Numero De Apartamento: \_\_\_\_\_

Vive Fuera De La Ciudad O Dentro De La Ciudad: \_\_\_\_\_ Si \_\_\_\_\_ No

Nombre De La Calle: \_\_\_\_\_

Cuidad: \_\_\_\_\_ Estado: \_\_\_\_\_Codigo Postal: \_\_\_\_\_  
(4 digitas extra del codigo postal)

### Direccion De Donde Recibe Su Correspondencia:

( Si es diferente que la de arriba )

Numero De Cajon: \_\_\_\_\_

Cuidad: \_\_\_\_\_ Estado: \_\_\_\_\_Codigo Postal: \_\_\_\_\_  
(4 digitas extra del codigo postal)

### Fecha De Nacimiento/Numero De Seguro Social/ Numero De Licencia De Manejar:

Mes: \_\_\_\_\_ Dia: \_\_\_\_\_ Ano: \_\_\_\_\_

Numero De Seguro Social: \_\_\_\_\_ Numero De Licencia Para Manejar: \_\_\_\_\_

### Numero De Esposo O Esposa: Fecha De Nacimiento/Numero De Seguro Social/ Numero De Licencia Para Manejar:

Mes: \_\_\_\_\_ Dia: \_\_\_\_\_ Ano: \_\_\_\_\_

Numero De Seguro Social: \_\_\_\_\_ Numero De Licencia Para Manejar \_\_\_\_\_

## XIT Honors...

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Darrel Dennis presents Rick Heiskell with his 20-year service award.

Honored XIT employees were: Shawna Bucher, who received a 10-year service award and Catherine Taylor, who received a 15-year service award. Rick Heiskell and Trena D. Howell-Peck were honored with 20-year service awards. Gary K. Hall and Claude M. Slatton were awarded for 30-years of service. E.H. Little, J.W. McClellan, Jr., and James Spurlock all received recognition for 25 years of dedicated service on the XIT Rural Telephone Cooperative, Inc.'s Board of Directors.

On behalf of the National Telecommunications Cooperative Association, NTCA, several XIT employees and directors were honored for their years of service. Gary Finch, board member, for 35 years; Altus Jones, Jerry Dorsett, Gary K. Hall and Claude M. Slatton, employees, for 30 years; Rusty Hammett and Darrell Dennis, employees, for 25 years; and J.W. McClellan, Jr., James Spurlock and E.H. Little, directors, for 25 years.



Pictured here receiving awards are Darrell Dennis, J.W. McClellan, Jr., Claude M. Slatton, Trena Howell-Peck, and Catherine Taylor.

## XIT Honors Employees at Service Awards Banquet

Strong work ethic, dedication and commitment – these are just a few words that could describe any number of XIT employees, but on September 19, 2008, General Manager, Darrell Dennis, Assistant General Manager, Kathy Duggan, and XIT Board President, J.W. McClellan, Jr., had the opportunity to pay special tribute to several employees and directors at our annual Service Awards Banquet. This year a total of 200 years of service was honored, and XIT is pleased to recognize these employees for the many years of service to XIT and its customers.

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Attention All Customers! Please cut off form and mail to: XIT Communications, Attn: Marketing Department, PO Box 711, Dalhart, TX 79022-0711



## Scholarship Opportunities for XIT Rural Members' 2009 High School Seniors

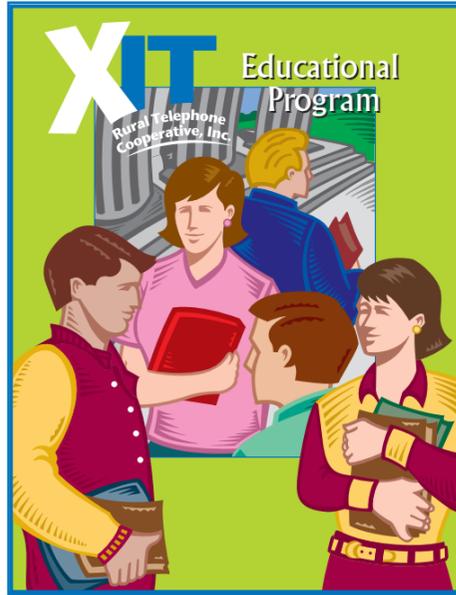
XIT Rural Telephone Cooperative, Inc. will once again be awarding scholarships to deserving graduating seniors on March 11, 2009 at our Cooperative Annual Meeting. Five or more \$2,000.00 scholarships will be awarded to graduating seniors whose parents or guardians are members of XIT Rural Telephone Cooperative, Inc.

The honored recipients will be selected based on academic achievement, involvement in extra-curricular activities, and financial need. A selection committee will review all applications, and the recipients will be determined by a majority vote of the committee without regard to race, color, religion, sex or national origin. If you are a qualified applicant – don't miss this opportunity to further your education!

Application packets will be available in December through eligible schools (check with your school counselor) and at any of XIT's store locations. The completed applications must be returned to XIT Rural Telephone Cooperative, Inc. by 5:00 p.m. on Friday, February 6, 2009.

If you have a LANDLINE phone with one of the following pre-fixes then you are qualified to make application for this scholarship: 343 (Middlewater), 362 (Texline), 377 (Bunkerhill), 384 (Coldwater), 727 (Kerrick), 753 (Stevens, Landline only), and 769 (Lautz).

**If you have questions regarding the scholarship application process or where to get an application, please contact the XIT Marketing Department at 806-384-3311 or call toll free 1-800-232-3312 for additional information.**



## Get a \$2000 scholarship!

*2009 will be the 10th year that XIT Rural Telephone Cooperative, Inc. has been providing scholarships to graduating seniors of their rural members. The XIT Rural Telephone Educational Program has had the privilege to award over \$50,000.00 dollars to deserving young people through this community outreach program!*

## We Need Your Help! Please Update Your XIT Contact Information

XIT is committed to the privacy and accuracy of your account information. It is for your protection that we have the correct account information and in an effort to update this for all our customers, we would appreciate it if you would take a moment to complete the Customer Contact & Information Update form inserted in this newsletter.

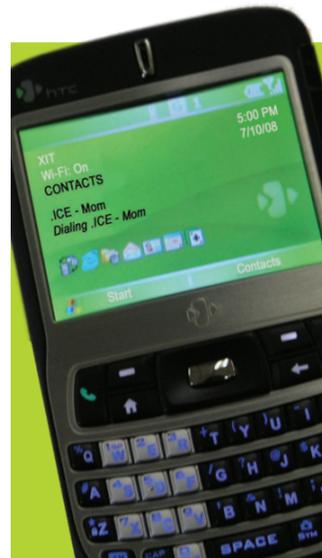
**Please return this form on page 8 and 9 of this newsletter to your nearest local XIT store by November 30, 2008 or mail it to our headquarters location at:**

**XIT Communications  
Attn: Marketing Department  
PO Box 711  
Dalhart, TX 79022-0711**

Thank you for assisting us as we work to maintain accurate and current information on your account. We appreciate your business!

## CPNI (Customer Proprietary Network Information)

XIT and the Federal Government (FCC) take very seriously the protection of your account information. We are now required to have a CPNI password and shared secret question activated on your account. The CPNI password protects your account from unauthorized access to your account information, call record detail and from 'pre-texters', who are dishonest people who may impersonate you in an effort to gain access to your account information. Please contact your local XIT Communications retail location and get CPNI set up on your account today! Or call 1-800-232-3312 for more information.



## YES! XIT Wireless Offers DATA! Ringtones, Pictures, Email and Internet

Ringtones, Pictures, Email and Internet, all in the palm of your hand! That's what XIT Wireless' Data has to offer! Personalize your mobile phone with ringtones, pictures and games, or stay in touch with family, friends and business via email and Internet all on your wireless mobile phone. Come by your nearest local XIT Wireless retail location for more information about our wireless data services!

## Customer Contact & Information Update Form

This information is kept in strict confidence and is not shared with any outside sales or marketing sources. This information is used to help XIT contact you regarding important notifications, updates or changes in your XIT service account. It also helps us to provide security to you, our valued customer, through proper personal identification.

### Customer's Name:

First Name: \_\_\_\_\_ Middle Initial \_\_\_\_\_ Last Name \_\_\_\_\_

Spouse's Name: \_\_\_\_\_ Middle Initial \_\_\_\_\_ Last Name \_\_\_\_\_

Business Name: \_\_\_\_\_ Tax ID: \_\_\_\_\_

### Contact Telephone # (s):

(Please provide a number where you can be reached easily that IS NOT YOUR WORK NUMBER.)

Home # (s): \_\_\_\_\_ XIT Account #: \_\_\_\_\_

Cell Phone # (s): \_\_\_\_\_ Other Contact # (s): \_\_\_\_\_

### Physical Address of Service:

House #: \_\_\_\_\_ County of Residence: \_\_\_\_\_

Apartment #: \_\_\_\_\_ Reside in City Limits: \_\_\_\_\_ YES \_\_\_\_\_ NO

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_  
(plus 4 digits, if known)

### Mailing Address:

(If different from above Physical Service Address)

PO Box: \_\_\_\_\_

City: \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_  
(plus 4 digits, if known)

### Date of Birth/SS#/DL#:

Month: \_\_\_\_\_ Day: \_\_\_\_\_ Year: \_\_\_\_\_

SS#: \_\_\_\_\_ Driver's License #: \_\_\_\_\_

### Spouse's Date of Birth/SS#/DL#:

Month: \_\_\_\_\_ Day: \_\_\_\_\_ Year: \_\_\_\_\_

SS#: \_\_\_\_\_ Driver's License #: \_\_\_\_\_

Attention All Customers! Please cut off form and mail to: XIT Communications, Attn: Marketing Department, PO Box 711, Dalhart, TX 79022-0711