



XIT Communications ... Always Growing & Looking to the Future

XIT Rural Telephone Cooperative, Inc. was established in 1951 to provide rural telephone service to the residents of Dallam, Hartley and Sherman counties of the Northwest Texas Panhandle.

XIT Wireless went online in June of 1990 and served the counties of Dallam, Hartley, Oldham, Deaf Smith, Sherman and Moore in the Texas Panhandle, and was in service until the sale to AT&T Wireless on November 15, 2011.

XITNET was organized in May of 1996 to provide residents of Dallam, Hartley, Sherman and Moore counties with local access to the Internet. Initially, this was done through a re-seller. In 1999, XIT became an Internet Service Provider (ISP) by establishing its own connection directly to the Internet.

XIT began offering paging service (XIT Paging) in December of 1996, which was replaced with wireless technology.

In 1997, XIT became an interexchange provider offering long distance service within our serving area and outside of this area where we have a presence. XIT Communications was one of the first companies nationwide to offer Competitive Local Exchange Carrier (CLEC) services utilizing its own facilities when local service was offered in January of 1998 to the residents of Dalhart and Stratford. XIT Communications has since expanded its local services to Hartley and Channing (March, 2004), Boys Ranch (April, 2005) and Vega (2007).

The summer of 1999, XIT produced the first publication of the XIT Communications' Regional Telephone Directory, offering a higher quality, community oriented, regional directory to the area we serve. Area customers benefit by placing advertising in the alpha and yellow pages of the directory.

In May 2000, the first scholarships were awarded through the XIT Rural Telephone Educational Program. Each year XIT awards a minimum of \$10,000 in scholarships to local area high school seniors whose parents are members of XIT Rural Telephone Cooperative, Inc.

XIT launched its XITv Cable and high-speed Internet using VDSL technology in the cities of Dalhart, Stratford and Texline in 2001. XITv and VDSL services were offered in the towns of Hartley, Channing, Boys Ranch and Vega. High-speed Internet, using

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Choose VOIP!

With VOIP, the possibilities are endless. Plus, we offer plans for every budget!

Advantages of a VOIP System vs. a Key System

- ✓ VOIP systems feature a rich, modern system.
- ✓ When subscribing to VOIP, there are lower upfront costs.
- ✓ No premise equipment is required for VOIP, except your phones.
 - Desk Phones, Cordless Phones, and Conference Phones are available.
- ✓ VOIP uses SIP Trunks instead of traditional phone lines, giving you a lower monthly cost for phone service.
- ✓ XIT's VOIP system allows you to remotely connect to your phone system using an application to take and place calls, check voicemail, etc.
- ✓ Once operational, most maintenance can be done remotely by XIT with little to no costs.
- ✓ VOIP is delivered over XIT's fiber network for high quality calls.
- ✓ XIT's VOIP system runs in an XIT controlled environment with battery and generator backup for high availability.
- ✓ XIT's VOIP is automatically backed up every night and is replicated off site for disaster protection.

- Dalhart 806-244-3355 or
806-384-3311
- Stratford 806-366-3355
- Boys Ranch
806-533-3355
- Vega 806-967-3355

Call us Today!

This institution is an equal opportunity provider and employer.

XIT Communications Sponsors Dalhart Senior Center Luncheon

On the 25th of May, XIT Communications Sponsored the Dalhart Senior Center Luncheon. Fried chicken and the fixings were served to those who attended. XIT would like to extend their thanks to the patrons, as well as the Dalhart Senior Center staff, and Joyce Bezner, the center's director.

XIT Communications raffled off 4 prizes to those who registered at the door. The winners are as follows:

- 7 Senior Center Meal Tickets - Earleen Moore
- XIT Gift Baskets - Edna Keel, Phyllis Brooks, and Terri Hein

There was a total of 139 plates served to the patrons of this meal. Thank each of you for your support in making this meal a success!



CPNI and YOU

What is CPNI?

Customer Proprietary Network Information is data considered classified by the FCC. This information may include your charges, services, telecommunications history, and other account information. In other words, CPNI entails private information about your service with us.

XIT Rural Telephone Cooperative, Inc. and XIT Communications are required by the FCC (The Federal Communications Commission, a government entity) to attach CPNI information to our customer accounts. This provides a safeguard for our customers against unauthorized charges and fraud in a time where these occur frequently.

XIT takes every precaution to ensure we provide the greatest protection to our customers and their personal information. You can help us by making sure your CPNI information is up to date at any given time. Our Customer Service Clerks and Representatives are required to request that your shared secret password or the answer to your shared secret question be provided when you call in to gain information or make changes to your account. You can also help XIT better assist you by giving us written notification of any authorized users to be listed in your account information.

At your earliest convenience, please give us a call to ensure we have the proper CPNI safeguards set up for you!



Trouble With Your XIT Service?

At XIT Communications, we strive to provide our customers with the highest quality service we can offer at a competitive price to our customers. If ever you feel that your internet, or any service, is not working as it should, please give one of our offices a call so we can remedy the issue in a timely manner. Our Customer Service department is trained in troubleshooting the problem from our offices. If troubleshooting does not resolve the issue, our Customer Service will escalate the ticket on for further assistance to you.



We thank you for your business!

Reverse Number Lookup on Website

Want to locate a local phone number quickly and easily? XIT has Reverse Number Lookup on our website for quick phone number retrieval. Just go to XIT's website at www.xit.net and click on the Reverse Lookup Link on the left side of the page. You can locate a phone number from the numerical listings to see who the number belongs to. Or, if you need to find a telephone number, simply press the Control Key + F Key to bring up a search box. Type in the person's last name, then the first name and the listing will appear highlighted in blue. Non-published and non-listed numbers are not listed.

The Reverse Number Lookup is updated each year with the current listings from the XIT Communications Regional Telephone Directory. It is just another way that XIT can make our customers' lives more convenient!

**XIT'S REVERSE TELEPHONE
NUMBER LOOKUP IS HERE!**

**Do you have a telephone number,
but need a name?
Want to know who a phone number
belongs to?
Then click on the link below and give
XIT's Reverse Lookup a try!
It's Fast & Easy!**

REVERSE LOOKUP LINK

Watch TV Everywhere

Attention all XIT TV subscribers! As an XIT Communications cable television customer, XIT has an exciting and convenient way for you to enjoy TV – ON THE GO – on your computer, tablet, smartphone or any other compatible device.

Watch TV Everywhere (WTVE) streams some of your favorite channels and programming, including live TV and full episodes of current TV shows, right to your device, any time day or night! It works anywhere in the U.S. where you can access an Internet signal - at the office, hotel, airport, backyard, vacation home or anywhere else your day may take you. As long as you subscribe to a channel on your XIT TV package at home, you will be able to watch the channel on WTVE, if it is available on the WTVE platform. The WTVE service is FREE to all XIT TV subscribers.

Registration is easy; just go to our website at www.xit.net and click on the Watch TV Everywhere Link. Click the Register button at the top and follow the simple registration instructions. Once you are registered, you can access the Watch TV Everywhere platform anytime. Just go to www.watchtveverywhere.com. Click on XIT Communications from the drop-down menu of providers, then log into the platform to watch TV.

If you use a smartphone or tablet on a wireless data plan to Watch TV Everywhere, make sure to check with your wireless provider about the size and cost of your data plan. WTVE programs transmit a lot of data, and XIT has no way to notify you if you exceed your data plan limits, so please be careful. You are responsible for all charges billed to you by your mobile carrier.

Make sure to log in often as new channels will be added as they are launched by the networks. Many of the networks are expanding their viewing and programming choices, and many offer live feeds. ABC and NBC offer full episodes of many of their TV shows, but do not offer live feeds because XIT is not an owned and operated station of the networks. NBC does offer some live content for special events. These decisions are up to the individual networks. When new channels or programming are added, they will automatically appear in your WTVE platform when you log in.

If you have any trouble registering or have additional questions, please give us a call. We will be happy to assist you! Enjoy Watch TV Everywhere from XIT Communications!



Local People Doing Business, Locally!

Did you know...

- ✓ XIT Rural Telephone has been doing business locally since 1951.
- ✓ We have over 70 years of experience in providing the latest technologies in telecommunications.
- ✓ XIT Rural Telephone and XIT Communications proudly support our local community functions, events, and businesses.
- ✓ Our call centers are local, allowing us to resolve problems timely.
- ✓ We aim to provide the greatest customer service around because after all, we live here and work here too!

- Dalhart 806-244-3355 or
806-384-3311

- Stratford 806-366-3355

- Boys Ranch
806-533-3355

- Vega 806-967-3355

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Features of the XIT Directory

Did you know that within the XIT Communications Rural Directory, there are many types of information to be accessed at your fingertips? The following information can be found within our directory in addition to White Page and Yellow Page listings:

- Page 1:** Emergency Numbers; Fire and Police
- Page 2:** Emergency Numbers; Sheriff, Ambulance, and Road Condition Numbers
- Page 3:** Important Numbers
- Page 4:** Index
- Pages 5-6:** Where to Reach XIT
- Pages 7-9:** Doing Business with XIT
- Page 10:** Lata Information
- Page 11:** Local Calling
- Page 12:** Area Code Information
- Page 13:** Long Distance
- Pages 14-15:** Area Code Lists
- Pages 16-17:** Area Code Map
- Pages 18-19:** International Calling Codes
- Pages 20-28:** County & City Government Offices
- Pages 29-32:** State Government Offices
- Pages 33-35:** Special Help Programs
- Pages 36-51:** Customer Rights
- Page 52:** XIT Services by Area



What's Cookin' at XIT

Caramel Puffs by Carol Koehn

2 pkgs. White puffed corn (Chester's Brand)
1 c. or 2 sticks of butter or margarine
1 c. brown sugar

½ c. white Karo syrup
1 tsp. vanilla
½ tsp. baking soda



In a skillet, combine Karo syrup, butter and brown sugar. Bring to a boil. Take off heat and add vanilla and baking soda. Stir well. Put one bag of puffs in a large mixing bowl. Pour ½ of the cooked mixture over the puffs and stir well. Then add the second bag of puffs and the rest of the cooked mixture and stir well again. Now pour into two baking pans and bake at 250 degrees for 1 hour, stirring every 15 minutes. Cool before serving.

Call Before You Dig

With summer now in full swing, many people are doing home improvements and landscaping while the weather nice. XIT Communications wants to remind you that Texas law requires that anyone digging 16" or deeper on private property or any public right of way to call the Texas One Call Center prior to digging. Everyone, contractor or homeowner alike, must call at least two business days prior to the start of digging. If you must dig, call the statewide telephone number: 811. For more information, please visit www.texas811.org.



**Know what's below.
Call before you dig.**

2022 XIT Communications Regional Directories Available

XIT is pleased to announce that the 2022 XIT Communications Regional Directories have hit the press and should become available soon! As we have done in years past, we will mail out one copy to each address within our service area, free of charge to you. Should you need additional copies, please stop by or call one of our three locations.

At XIT, we strive to make our directory the most accurate and up to date one around! We proof each XIT customer listing to ensure it is correct and listed properly. XIT also obtains listings from other telephone providers to make our book complete. Based on our agreements with these providers, XIT cannot make any changes to these listings. So, if there is an error in your directory listing, and you are not an XIT Communications or XIT Rural Telephone subscriber, you must call your provider to have them correct your listing.

We hope you enjoy this year's directory and find it helpful in accessing information quickly!

Extra Cyber Security

More and more these days, hackers are getting bolder with their tactics of trying to take advantage of people online. Unsuspecting victims click on fake websites, put in their personal information, and bam! ... hackers get the information without the victim even realizing what they just did! Here are some tips when shopping online to watch for to protect yourself against fake websites:

- Watch the URL address. A favorite trick for hackers is to create addresses similar to popular companies. This is especially common if you are redirected to a website from another page. For example, www.targett.com instead of www.target.com. Did you catch the extra "t" in the address? A lot of people don't. Make sure to pay attention to the spelling and make sure the address is correct. Bookmarking sites you use a lot is a great thing to do so you don't accidentally go to a fake website by mistake. If you are unsure if a website address is fake, contact the store by phone and ask them for their website address. They will be happy to give it to you!
- Legitimate websites will have their information secured. If the website address starts with <https://> the "s" in the address stands for secure. If the website does not have the "s", we would not recommend giving out personal information, unless you can see some other security information. Another indicator is a padlock before the address. If you see a padlock, the website has one of the highest levels of encryption and security. You can click on the padlock and see the sites security information.
- Look for trusted seals from DigiCert, Verisign or Symantec. A fake site may have one of these logos posted on their site, but if you click on the logo and it doesn't open a new window with the website's security information, it is not a legitimate, secure site.
- Watch for very poor grammar and spelling errors on the site. Excessive mistakes mean the website was put up quickly and not carefully setup, so beware of fraud.
- Look for reliable contact information. How can you contact the company if you have an issue with a purchase? Try out the phone number or the live chat. Make sure someone answers and that it is not a pre-recorded voicemail or disconnected number or a generic response on the live chat.
- Lastly, shopping sites should offer standard payment options such as credit cards or PayPal. If a site wants you to use a wire transfer, money order or other form of unsecured payments, you should try using another site.



It's always better to be safe than sorry with your money when you are shopping online!



is a quarterly publication for
XIT Rural Telephone
Cooperative, Inc. Members
and XIT Communications
Customers.

Direct correspondence to:
XIT Connections
Attn: Marketing Department
P.O. Box 711
Dalhart, TX 79022

or e-mail to xitcom@xit.net

www.xit.net



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Dalhart, TX 79022



XIT Communications ...

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ADSL technology became available to the rural areas in February 2003. XIT acquired the local TV cable company in Vega, Vega Cablevision, in April of 2006.

XIT Launched IPTV service in 2010 with HD, DVR, and even faster broadband Internet services.

XIT Rural Telephone Completed Fiber-to-the-Home in 2016 to XIT Rural Telephone markets to bring faster Internet and digital IPTV services. XIT added watchTV everywhere to our IPTV services.

XIT Communications converted the Vega market to fiber in 2017, bringing its customers high-speed broadband Internet and IPTV services. XIT Communications upgraded to Innovative TV service in 2019 that features Whole-Home DVR, Cloud DVR Storage and Restart Live TV.

Today, XIT Communications has recently finished its fiber construction in Dalhart and has moved to Stratford ... converting all of its residences and businesses. Contractors and XIT's crew are constructing fiber in Hartley and Boys Ranch and will be moving to Channing in the very near future. The old Copper plant has been turned down in Dalhart and will be turned down in each area as they are converted to fiber. Other fiber construction projects are in the works that will extend XIT's service area tremendously. Watch for details in the next few months!

This institution is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at <https://www.ascr.usda.gov/ad-3027-usda-program-discrimination-complaint-form>, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at USDA, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, S.W., Stop 9410, Washington, D.C. 20250-9410, or fax (202) 690-7442 or email at program.intake@usda.gov.