XIT Continues to Expand Fiber Optic Network ...

XIT Communications recently announced that XIT's fiber optic construction crew and contractors are hitting the streets and alleys of Sunray, Texas, hard in the next few months to complete its fiber optic overbuild of the City.

In addition to XIT's truck, residents in Sunray will see trucks and equipment with 3CK Utilities and JL Backhoe Service logos on them.

The City of Sunray is divided into five different PONS A, B, C, D, and E. In communication terms, "PONS" stands for "Passive Optical Network," which is a fiber optic network technology that allows a single fiber from a service provider to deliver broadband connections to multiple end users simultaneously, using only passive optical splitters without any active electronic equipment along the signal path, making it cost-effective and efficient for delivering Internet access to homes and businesses.

PON B is nearly completed in Sunray … with 3CK Utilities working currently in PON C.

XIT is also in the process of negotiating contracts with Gulf Shore Tel-Com, based out of Athens, Texas, for construction of fiber optic

Project 1

XIT Customer Appreciation Christmas Open Houses a Success!

We would like to say 'Thank You' to everyone who came out to our Customer Appreciation Christmas Open Houses this year! It is always a pleasure to see and visit with our customers! A delicious meal of BBQ sandwiches, chips, veggies with dip, and cookies was served to everyone who attended.

We hosted our Stratford Open House on December 6, 2024, where we had 83 people register for door prizes and served 124 meals. Winners of the door prizes in Stratford were Rubi Gonzalez, Loira Torres, and Phil Daniels, who all won hams from Texline Meats, and Billy Bell who won a $50 Amazon Gift Card. Our Downtown Open House was hosted on December 13, 2024, where we had 129 people register for door prizes and served 233 meals. The winners of the door prizes were David Ballew, Barbara Hall, Jim Line, Linda Stewart, and Chris Ballard who all won hams from Texline Meats. Croudine Guffey and Theresa Garza both won a $50 Amazon Gift Card.

Again, we would like to say thank you and express our deepest gratitude to all of our XIT customers. Without each of you, what we do would not be possible! We strive to keep you satisfied and hope you will join us next year at our Customer Appreciation Christmas Open Houses!

XIT Recognizes Newest Retiree

Mark Stilwell

XIT would like to recognize Mark Stilwell, who retired from the Cooperative after 26 plus years of service. Mark first came to work for XIT on April 14th, 1997. He retired as XIT's Switching Technician/IT Support on January 14th, 2025. Thank you, Mark, for your dedicated years of service and loyalty to the Cooperative. We wish you blessings on your new chapter and hope your retirement is everything you hoped for and more!

Congratulations on your retirement, Mark!

Pictured here is Mark Stilwell being presented with parting gifts upon his retirement from XIT Rural Telephone Co-operative after 26 plus years. (Pictured left to right: Allen Hyer - XIT General Manger, Mark Stillwell – XIT Retiree, Walter E. Lasley – XIT Board President, Marcia French – XIT Board Vice-President, and Nick Olson – XIT Board Secretary/Treasurer.)

Chat With XIT

We are excited to now offer Live Chat as one of the many ways you can communicate with us here at XIT! Now available on our web-site's home page, www.xit.net.

Use our chat to quickly find out:
- *Troubleshooting steps for a service issue with a live tech support agent*
- *If there is an update to an existing support ticket*
- *If there is a known outage in your area*
- *Contact information for the local office*

XIT Board of Directors & Employee Service Awards Luncheon

XIT held their annual Board of Directors and Employee Service Awards Luncheon on December 18, 2024, at the Dust Bowl Bar & Grill. A delicious meal, dessert, service awards presentation and door prize drawings were enjoyed by all the board of directors and employees who attended.

XIT recognized 7 employees for their many years of service to XIT and its customers. Each honoree was presented with a company plaque, and an NTCA (National Telephone Cooperative Association) plaque commemorating their years of service.

Kathy L. Duggan
45 Years of Service

Pat Gilliam
35 Years of Service

Kristen Hembree
25 Years of Service

Billy Carter
10 Years of Service

Tiffani Helms
10 Years of Service

Janie Sneller
10 Years of Service

Allen Hyer
5 Years of Service

Congratulations to all the recipients! Thank you for your service and dedication!

XIT Board of Directors smile for a picture! Pictured here (left to right): J.W. McClellan, Jr., Steve Baskin, Gared McBryde, Marcia French, Walter E. Lasley, Barry Poling, Nick Olson, and Bryce Howard. Not present for photo: Caleb Finch.

XIT Conducts Breakfast Food Drive

XIT wrapped up its Annual Rise & Shine Breakfast Food Drive December 31st, 2024. This was the 10th year for the food drive, and it was another success! The participating pantries this year included, The Pantry of Stratford, Texline Food Pantry, The Food Pantry at Lincoln Street Baptist Church, and Vega Food Pantry/UMC. Participants were encouraged to donate non-perishable breakfast food items such as grits, oatmeal, gravy, muffin, or pancake mixes, granola bars, peanut butter, jam, and fruit juice packs, amongst other items.

Leonda Fedric with The Pantry of Stratford is shown here picking up the food collected at XIT's office in Stratford.

A total of 35 bags were collected between the food pantries! Each person who donated to the food drive this year was given an XIT reusable tote bag when they dropped off their food items. This was XIT's way of saying "Thank You" for participating in this year's drive and helping numerous families in our local communities to put food on their table. All food donated is much appreciated and desperately needed, especially in times like these! Please remember that the food pantries are open all year long and there is a constant need for food in our communities.

XIT would like to thank every single person who took the time out of their schedules and money out of their budget to participate in this year's food drive. Without your generosity, we would not be able to conduct the food drive each year. We would also like to thank all of our food pantry workers! Without them, we would not be able to coordinate the entire drive!

Shown here with the food collected from XIT's Downtown and Headquarters offices in Dalhart, is Terri Griggs with The Food Pantry at Lincoln Street Baptist Church. Working hard in the background is Patsy Gordon and Linda Amason!

Let's all Rise & Shine to Fight Hunger together again next year!

Go Paperless with XIT

To make your life easier did you know that XIT offers paperless online billing? As an XIT Customer you can GO GREEN and make your life easier and your mailbox emptier! Go to the XIT website at www.XIT.net and click on the bill pay link on the left side of the page. You will need to have your XIT invoice for reference when you sign up. GO GREEN with XIT!

STREAMING is as Easy as 1, 2, 3, 4 …

1 Choose your Ideal Internet Speed for Streaming

Selecting the optimal bandwidth for your household is the first step to streaming. Make sure that you'll have enough bandwidth for streaming in addition to your family's other internet activities. With XIT's blazing fast Internet and fiber optic service … speed should be easy to determine!

2 Review your streaming service options

There are many on-demand and live TV streaming services out there. Some paid-subscription services offer live TV viewing (with or without on-demand content) and can replace traditional TV plans, while others feature only on-demand movies and series. On a budget? Check out free streaming services.

3 Find, Purchase, and Connect the Right Device

If you have a smart TV, it should be ready to stream right out of the box. No smart TV? No problem! You'll just need to purchase and set up a streaming device like a Roku or Amazon Fire TV Stick, which will enable streaming on older televisions.

4 Sign Up for Streaming Services

Let the fun begin! Sign up for a streaming service or two … or three. Most require only a 30-day commitment. This makes it easy to try out different services and cancel the services you don't find yourself using or enjoying.

NEED SPEED?

XIT's HIGH SPEED FIBER INTERNET is FAST! XIT has made major investments in the future of the communities we serve by bringing you the fastest possible Internet at a price you can afford. So, whether it's email, social networking, pictures, videos, shopping or running a business – it can all be done faster with HIGH-SPEED FIBER INTERNET from XIT Communications.

Want to know what speed your household is getting? Try a speed test! XIT has one right on our website at www.xit.net, so give it a try! Then, call XIT Communications to get switched over to our high-speed fiber internet service that gives you ALL the speed you need!

What's Cookin' at XIT
Lemon Poppyseed Bread *by Linda Vermedahl*

- 1 package lemon style cake mix (not pudding style)
- 3 ounce package instant lemon pudding
- 4 eggs
- 1 cup water
- ½ cup oil
- ¼ cup poppyseeds
- ½ cup powdered sugar
- 1 tablespoon lemon juice

Preheat oven to 350 degrees. Spray Pam or grease and flour 2 loaf pans. Mix all ingredients but powdered sugar and lemon juice in a mixing bowl. Beat on high for 4 minutes. Pour into prepared loaf pans and bake for 45 minutes. To make glaze mix together powdered sugar and lemon juice. Pour glaze over hot bread while in pans. Cool in pans for 10 minutes, then remove.

Find even more great recipes in the XIT Country Cookin' Cookbooks (2 editions available) for sale at any of our XIT locations for just $14.95+ tax. They make great birthday, wedding, and anniversary gifts!

What is CPNI?

Customer Proprietary Network Information is data considered classified by the FCC. This information may include your charges, services, telecommunications history, and other account information. In other words, CPNI entails private information about your service with us.

XIT Rural Telephone Cooperative, Inc. and XIT Communications are required by the FCC (The Federal Communications Commission, a government entity) to attach CPNI information to our customer accounts. This provides a safeguard for our customers against unauthorized charges and fraud.

XIT takes every precaution to ensure we provide the greatest protection to our customers and their personal information. You can help us by making sure your CPNI information is up to date at any given time. Our Customer Service Clerks and Representatives are required to request that your shared secret password or the answer to your shared secret question be provided when you call in to gain information or make changes to your account. You should give this information to anyone who is authorized to access information from your account or make changes on your behalf.

At your earliest convenience, please give us a call to ensure we have the proper CPNI safeguards set up for you!

XIT Update ...

Project 2

lines in Sanford/Fritch and Stinnett, Texas. This construction will be divided into three projects … starting with Project I in the areas around Sanford and Lake Meridith. Project II will include the City of Fritch, and Project III will be the buildout of the City of Stinnett.

XIT Communications has completed fiber optic projects in Dalhart, Stratford, Hartley, Channing, Boys Ranch, Vega, and its rural service areas of Bunkerhill, Coldwater, Kerrick, Lautz, Middlewater and Texline.

Completed projects outside XIT's current serving area include the Beverly Hills Addition … a short distance north of Borger, Texas.

These projects are not short in duration … construction, drops, splicing, electronics and more. All a lengthy process.

XIT looks forward to adding more Panhandle towns to its service area.

Stay tuned as details develop.

Project 3

XIT Connections

is a quarterly publication for XIT Rural Telephone Cooperative, Inc. Members and XIT Communications Customers.

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www.xit.net

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XIT Communications

We Are Here For You!

If you have any questions or problems with any of your XIT services or your monthly XIT statement, please don't hesitate to contact one of our offices. We can assist you in getting the issue resolved quickly and with limited interruptions to your service. XIT strives to take care of all service issues as fast as we possibly can!

Stop by one of our offices with any questions or concerns you may have. One of our friendly customer service representatives would love to help you!

We are here to help you!

Dalhart Headquarters 12324 US Hwy 87 P.O. Box 711 Dalhart, TX 79022 806-384-3311	Dalhart Downtown Office 1624 Tennessee Ave. Dalhart, TX 79022 806-244-3355	Stratford Office 401 North 3rd Stratford, TX 79084 806-366-3355
Boys Ranch Customers 806-533-3355	Vega Customers 806-967-3355	Sunray Customers 806-563-0311

If you prefer, you can also send inquiries by email at customerservice@xitcomm.net.